

PRESS RELEASE

Improved E-banking services

Innovative payments with Banca Intesa E-banking services

Belgrade, 4 July – Recognizing the growing needs of clients and following the latest trends in banking operations, Banca Intesa has enriched its electronic services with new, innovative services in order to enable their clients to make their money transactions in more convenient, simpler and more efficient way.

In selected Banca Intesa branches, the Bank client's now have a chance to make their financial transactions using Info-terminals 24hrs, 7 days a week. At info-terminals, individuals with Maestro, Master Card or VISA cards of Banca Intesa can get a unique, comprehensive service on the market which enables them to check their balance on accounts and payment cards, print current account and credit card statements, and execute cashless payments from the current account by filling in the payment slip or simply by reading a bar code from the account. Legal entities who own VISA Business Electron card can take the advantage of the info-terminal operation, which enables them to check the balance on the account, and print statements. Banca Intesa enables all info-terminal users to pay bills with no fee charged till the end of the year. Considering the increasing need of clients to save their time and money, Banca Intesa is working on the constant improvement and innovation of its electronic services in order to best meet their clients' requirements and to offer them the most advanced solutions that fully meet their lifestyle. Operating Banca Intesa info-terminal provides clients speeds, efficiency and safety, and enables them to execute their transactions without the need to queue, any time, every day a week," said Žarko Vukadinović, head of the E-services development Unit in Banca Intesa.

By improving their mobile services, in accordance with the most advanced communication technologies, Banca Intesa also enabled the use of Intesa Mobi services to the users of *Android* and *iPhone* devices, who are the holders of the Bank dinar current accounts. The

Banca Intesa ad Beograd

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Users of all types of accounts will not be charged a monthly fee till the end of the year, while Intesa Hit and Magnifica account holders will not be charged a fee for the first five payments made in a month through E-services Online, Mobi and Telephone banking. The application can be downloaded from *App Store* and *Google Play*.

Besides this, Banca Intesa clients can now find easily and fast the nearest Bank ATM using the latest e-banking tool – *Intesa Sanpaolo Group ATM locator*. This service enables locating around 254 Banca Intesa ATM in Serbia and 9.000 ATM of Intesa Sanpaolo, Banca Intesa Parent Company, in 12 countries. This application is available on Banca Intesa web site and web sites of Intesa Sanpaolo Group members, and *App Store* and *Google Play*.

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